

# CASE STUDY

MAJOR HOTEL IN UK CITY

"Genau's consultancy services together with their Stock Inventory System has taken our business into the 21st Century. As well as increasing our cost efficiency considerably our staff have enthused over the ease of use of the new system."

Chief Engineer.





## **Project Brief:**

198 room hotel refurbishment. Complete hotel room upgrade deployed in a reactive stress purchase environment.

#### Solution:

- Genau's bespoke Stock Inventory system
- Each room documented, photographed and all items notated in Genau's SI system.
- Research carried out to identify all products for maintenance in use.
- Produced stock & order spreadsheet with pricing.
- Create SI system sheet with costing of stock holding, order value and leadtime.
- Clear presentation of package offer on site against a poorly managed storeroom.
- Floor plan of shelving system fitted and shelf location patterns to match SI system sheet.
- Training for all service staff on new system.

#### **Results:**

- Delivered within timeframe; adapted to allow a floor-by-floor fitting schedule.
- Budget for planned and reactive maintenance costing maintained on a quarterly basis.
- Maintenance efficiency greatly improved as correct stock now available on site and inopportune purchases or need to stock high cost items eliminated.

### Additive 4.0 Components:

- Brought together safe products in an easy to use, robust storage system.
- Greater gains enabled by understanding precisely all restraints and still delivered without loss of product quality.
- Continuous appraisal of product offering while managing multiple business needs.